

Job Title: Deckhand
FLSA: Non-exempt
Reports To: Captain/First Mate

Department: Marina Operations
Status: Full-time/Part-time Seasonal
Pay Grade: 5

SUMMARY:

Maintain a clean, safe, fun, efficient & working vessel for the guests. Provide outstanding, friendly customer service. No member of the vessel crew including the Captain and First Mate is above any work/tasks needing to be done to meet the overall goal of safety and fun for the guests.

ESSENTIAL DUTIES & RESPONSIBILITIES:

- Maintain guest contact and anticipate guest needs – outstanding customer service
- Knowledgeable with the Flathead Lake area, history, points of interests and sights
- Must keep deck and galley clean
- Must keep restrooms clean
- Empty trash
- Assist guests boarding & disembarking
- Assist and have the ability to conduct person overboard procedure & assist and have the ability to get a person back on board from the water
- Actively participate in emergency drills
- Assist with First Aid and/or emergencies (if/when necessary)
- Knowledge of rescue equipment, life preservers and how to use
- Knowledge of fire extinguishers and how/when to use

SUPERVISION EXERCISED:

- None

EDUCATION and/or EXPERIENCE:

- High School Diploma or GED
- At least 18 years of age
- Previous experience preferred

SPECIAL QUALIFICATIONS:

- Outstanding customer service skills
- Problem solving
- Strong team player
- Excellent verbal & interpersonal skills
- Must know how to swim
- Knowledge of safety, emergency & life-saving procedures
- Current First Aid, CPR certification and Basic Safety training
- Will be required to successfully pass a pre-employment drug test and as a condition of employment will be subject to random drug testing

PHYSICAL DEMANDS & WORK ENVIRONMENT:

- This position is Seasonal
- This position requires physical activity & stamina
- Ability to respond quickly
- Ability to stand, walk long periods of time & have good balance
- Ability to lift and/or carry 50+ lbs.

- Specific vision abilities are required for this position including close, distance vision, color, peripheral, depth perception & the ability to focus
- Excellent hearing ability
- Ability to work inside & outside in all types of weather including inclement weather
- Will work on uneven, wet and/or slippery surfaces
- Must be able to work flexible hours/shifts including evenings, weekends & holidays required

CERTIFICATES/LICENSES & REGULATIONS

- Current First Aid & CPR certification
- Current Basic Safety training

I certify that I have read this job description and understand each one of the requirements for this position, including but not limited to the physical requirements.

By signing this document, I certify that I meet **all** the physical requirements for this job without limitation.

Employee Print & Sign Name

Date

HR Representative

Date