

Job Title: Security Officer
FLSA: Non-exempt
Reports To: Security Manager
Benefits: Eligible upon 90 days – PTO/Holidays/Health/Optical/Dental/Life
Retirement: Eligible for enrollment on the first day of hire.

Department: Security
Status: Full-time
Pay Grade: 6

SUMMARY:

To ensure the safety and liability of S&K Gaming LLC guests and employees while on premises by performing security duties as assigned, and as written in policy and procedure. Anticipates potential problems and seeks ways to prevent disruption, injuries, and prohibited conduct from occurring on company property. Responds to emergency situations in a timely manner, and takes the appropriate steps to rectify situation, and at the same time minimize S&K Gaming LLC liability.

ESSENTIAL DUTIES & RESPONSIBILITIES:

- Executes emergency response and evacuation procedures as directed by the Security Manager.
- Monitors and assists in the enforcement of S&K Gaming LLC Policies and Procedures
- Investigates and/or reports hazards, unusual or suspicious circumstances to the Security Manager for correction or follow-up actions; maintains contact with Security Manager.
- Observes activity and traffic on and around company property to enforce Resort-Casino rules/regulations by physically walking the entire perimeter, each floor, and checking every department several times a day. Alerts visitors of infractions; removes unwanted or disruptive visitors from property
- Assists any persons in building or grounds needing direction or Casino information
- Escorts people/property to desired destination when moneys, documents or safety of property or persons is a concern
- Responds to incidents, either at the request of other employees or guests initiated. Composes reports in a timely manner, and submits to Security Manager; may prepare other written reports as directed by the Security Manager.
- Maintains communication with Security Manager regarding any issues that might reveal a weakness or vulnerable area of security that is discovered during the course of operations
- Would respond to any emergency situation request at the property in the event that the Security Manager cannot be reached on or off duty
- Maintains a visible and accessible profile among property guests, and employees to create a sense of security, to deter potential problems and to answer questions
- Ensure compliance with established rules and regulations. Assist in the recommendation, development and implementation of improvements to systems and procedures
- Provide leadership in the event of an emergency
- Interacts with guests and employees in a positive, professional manner
- Complete working knowledge of Federal and Tribal Gaming Controls
- Working knowledge of casino operation. This includes all aspects of gaming operations
- Working knowledge of cash handling procedures, cage procedures, and shift manager duties. This includes all reporting that is required
- Must maintain composure and strict confidentiality of all incidents to ensure guest's privacy at all time in all situations
- Shall have basic knowledge of every job description of S&K Gaming LLC
- Other duties as assigned

SUPERVISION EXERCISED:

- Supervision over Staff and Facility in the event of evacuation, or when enforcing internal controls when the Security Manager cannot be contacted on or off duty.

EDUCATION and/or EXPERIENCE:

- High School Diploma or GED
- Three (3) months of experience in Casino/Resort security, Law Enforcement or Safety, Security Officer or military is required.
- Valid driver's license is preferred.

SPECIAL QUALIFICATIONS:

- Knowledge of basic security and fire evacuation procedures
- Knowledge and skills in applying and enforcing all applicable departmental and enterprise policies and procedures.
- Ability to interact with guests in a calm and professional manner in an effort to control the situation and reduce escalation.
- Ability to establish and maintain effective working relationships within the organization as well as with local Law Enforcement agencies.
- Skill in observing situations and decision making
- Skill in dealing courteously with the public
- Skill in leading the work of others
- Ability to effectively communicate
- Computer experience is required.
- Will be required to successfully pass a pre-employment drug test and as a condition of employment will be subject to random drug testing.

PHYSICAL DEMANDS & WORK ENVIRONMENT:

- This position will require physical activity along with desk duties
- Able to walk extensive periods while securing the premises, escorting employees to cage, but are not limited to just these activities
- Able to stand for long periods of time
- If the need arises remove patrons who are not complying with direction given
- Able to sit and view hours of video
- Ability to remove self emotionally from situation to make sound decisions
- Ability to occasionally lift or move up to 50 pounds.
- Security Officer will work directly with the Security Director in regards to any problems occurring within the department.
- Will also work closely with all departments within the organization.
- Ability to work flexible hours/shifts including evenings, weekends and holidays required.

CERTIFICATES/LICENSES & REGULATIONS:

- Must be able to provide authorization to work in the United States.
- Must be able to obtain and maintain current Title 31 Bank Secrecy Act (Anti-Money Laundering) certification.
- Must be able to obtain and maintain a Safe Serve Certification.
- Must pass a background check and finger printing.
- Required to obtain and maintain an unrestricted gaming license from the CS&KT Gaming Commission and NIGC.
- It is the responsibility of the employee to have all documents current and valid at all times.

- Must obtain a First Aid/CPR card within 3 months of hire date.

I certify that I have read this job description and understand each one of the requirements for this position, including but not limited to the physical requirements.

By signing this document, I certify that I meet all the physical requirements for this job without limitation.

Employee Signature

Date

Employee (Print)

Date

HR Representative

Date